
Zero Tolerance Policy

General Neglect, Child, Domestic, and Elder Abuse

Applied Behavior Consultants, Inc. (ABC, Inc.) has a Zero Tolerance Policy for abuse. This policy covers, general neglect, child, domestic, elder abuse. ABC, Inc. ensures maximum compliance with the reporting laws of zero tolerance for consumer abuse or neglect, pursuant to W & I Code section 15630, by developing its own written compliance policy for its respective employees and contractors. Additionally, ABC, Inc. provides resources for families that may encounter abuse. The resource links follow our policy below and this document is posted at ABC, Inc.'s website at: www.abcreal.com.

Policy

ABC, Inc. is committed to taking all reasonable steps to ensure the safety of the children (and families) involved in our programs. For that reason, any employee who suspects a child involved in our programs is the victim of abuse or neglect must immediately report the situation to a supervisor. This includes instances of witnessing domestic or elder abuse. The supervisor will partner with other members of senior management to address the situation promptly and in compliance with any legal requirements. Please note this policy applies even if an employee would not be considered a “mandated reporter” under applicable law.

Resources for information on Elder and Domestic Abuse

CALIFORNIA

- Call the local police or sheriff's department or 911 if someone is at risk for immediate physical harm. If you suspect a crime was committed, contact the local police or sheriff's department.
- For abuse or neglect of a community-dwelling elder or vulnerable adult (not occurring in a licensed care facility), contact Adult Protective Services.
<http://www.cdss.ca.gov/agedblinddisabled/PG1298.htm>
- For abuse or neglect in a long-term care facility (e.g., nursing home, assisted living facility), contact Long-Term Care Ombudsman.
- **Download the Reporting Form** from California Department of Social Services
- For domestic violence services, call The National Domestic Violence Hotline 1-800-799-7233 or TTY 1-800-757-3224 or visit
<http://www.cdph.ca.gov/HealthInfo/injviosa/Pages/ViolencePreventionResourceDirectory.aspx>
- To report consumer fraud to the CA Attorney General, visit <http://oag.ca.gov/consumers>

Help for Survivors

NATIONAL

- **Help for Crime Victims** (National Center for Crime Victims)
- **Help for Survivors of Sexual Assault** (RAINN) 1-800-656-4673
- **National Domestic Violence Hotline Services** 1-800-799-7233 or TTY 1-800-757-3224
- **Ageless Alliance: United Against Elder Abuse** grassroots elder justice movement

CALIFORNIA

- **California Domestic Violence Hotlines and Services** (California Partnership to End Domestic Violence)
- **California Rape Crisis Centers** (California Coalition Against Sexual Assault)
- **California Victim Services** (California Victim Compensation and Government Claims Board)
- **Consumer Resources from CANHR** (California Advocates for Nursing Home Reform)

Applied Behavior Consultants, Inc. –

[Elder Abuse Problems and How to Ask the Court for Help](#) (by California Courts Self-Help Center)

Questions regarding this policy can be directed to:

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